



**RELEASE ANNOUNCEMENT**  
**Kaseya Backup**  
**Version 4.0**

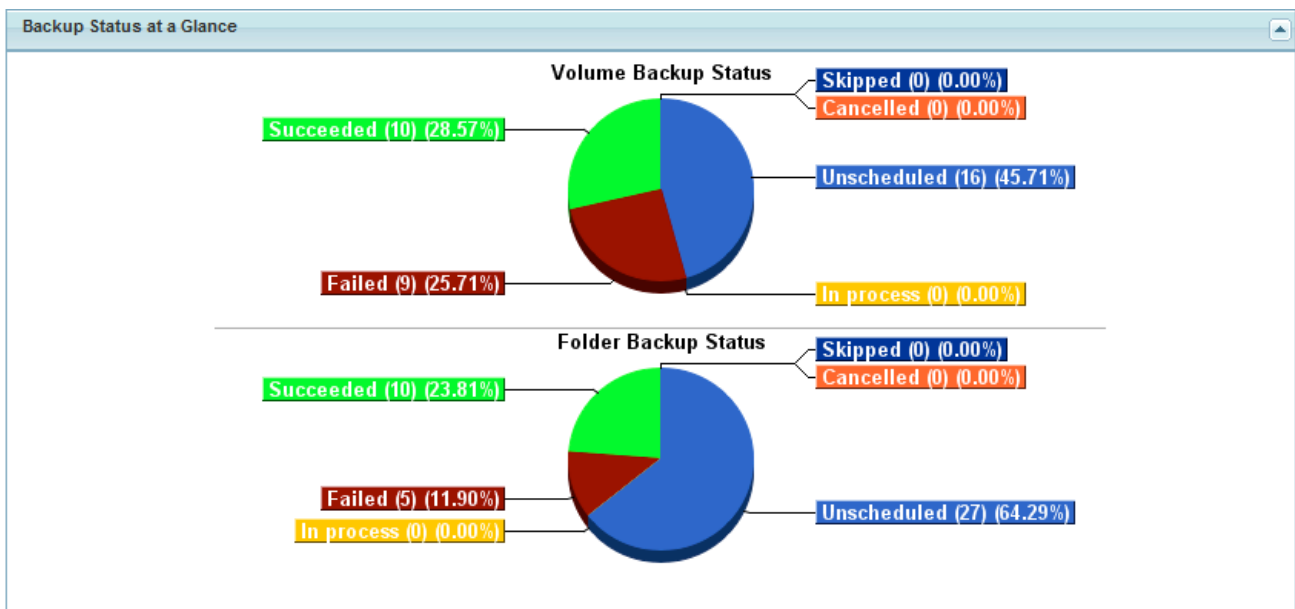
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## OVERVIEW

Kaseya Backup is a key component of Kaseya’s business continuity strategy by providing a centralized image backup and restore solution across distributed environments for both Windows servers and Windows workstations. With Backup version 4.0, customers will benefit from increased reliability and performance as well as improved command line processing to ensure essential business systems are running with minimal end user disruption and loss of production.



**Backup Status by Machine**

Machine.Group ID	Scheduled	Succeeded	Failed	Skipped	Cancelled	Last backup	Offsite
accounting-mb1._primary_group.dhar...	2	2				6:35:21 pm 26-Dec-10 (Volume)	No
ben-dell-mia.la_branch.cyberdyne.u...	1	1				8:19:12 pm 26-Dec-10 (Volume)	No
dc-win2k8-mb2._primary_group.cyber...	2		2			7:56:00 am 20-Dec-10 (Volume)	No
dev02-sb2.austin_branch.initech.us	1		1			11:43:52 am 19-Dec-10 (Volume)	No
exchange-2003._primary_group.inite...	1	1				1:13:59 pm 26-Dec-10 (Volume)	No
exchange-2007._primary_group.inite...	1	1				11:14:23 pm 26-Dec-10 (Volume)	No
exchange-2010-mb2._primary_group.c...	2	2				8:21:59 pm 26-Dec-10 (Volume)	No
fileserver-mia._primary_group.init...	1	1				7:12:42 pm 26-Dec-10 (Volume)	No
home-personal.ben.personal	1	1				11:41:03 am 26-Dec-10 (Volume)	No
hp-mia-laptop.main.initech.us	1	1				11:46:58 am 26-Dec-10 (Volume)	No



## FEATURES

### ACRONIS V10

Kaseya Backup version 4.0 embeds Acronis Backup & Recovery v10.0 for Windows Servers and Workstations.

- Windows 2008 Server R2 and prior
- Windows 7 and prior

### IMPROVED RESTORE PERFORMANCE

Contents of an entire hard drive including the operating system, applications and data can now be fully recovered in minutes, instead of hours or days.

### INSTALLATION RELIABILITY

Installation of the Backup agent has been enhanced with additional validation checks based on customer feedback to minimize technician involvement during the deployment process.

### MICROSOFT VSS API

Reliability of backing up open folders and files has been greatly improved through the use of Microsoft's VSS API and thus ensure any system restore point has an accurate backup.

### NON-RELIANCE OF SECURE ZONE

The ability to perform Auto Recovery no longer requires the installation of Secure Zone.

### IMPROVED COMMAND LINE PROCESSING

Command line processing within the ABR v10.0 engine has been improved to provide more prompt upgrades to their latest Windows Server and Workstation engines.

## RELEASE LOGISTICS

### *Update Best Practices*

We know that Kaseya is a mission critical application within your organization. As such, proper planning and process is necessary for upgrades or changes to these systems. Failure to plan properly and follow a change management process will yield less than desirable results.

### *Availability*

Controlled Release – December 20, 2010

General Availability – January 24, 2011

**1/24/11 Update:** We have extended the Controlled Release period for a few weeks. Please refer back to this document for additional updates. Please contact Kaseya if you wish to participate in the Controlled Release program.

### **On-Premises Requirement**

Kaseya 2 version 6.01 or higher Master IT Service Edition (MITSE) or Enterprise Edition (EE). Customers moving from older versions of Kaseya including version 5, should plan accordingly. This would include a review of current system requirements in addition to running in a controlled environment prior to upgrading their production server.

### *License*

Kaseya Backup is sold on a per workstation or per server installed basis. For on-premises MITSE and EE, the license is perpetual.



## **AGREEMENT**

The purchase and use of all Software and Services is subject to the Agreement as defined in Kaseya's "Click-Accept" Software and Service Terms and Conditions and the applicable EULA as updated from time to time by Kaseya at <http://www.kaseya.com/legal.aspx>. If Customer does not agree with the Agreement, please do not install, use or purchase any Software and Services from Kaseya.